

244 - Hotel Worker - Empleado de Hotel

A. Choose the right option (use the letters A or B). Elige la opción correcta (usa las letras A o B).

“Registro de entrada” en inglés se dice:

1. _____
A. check-in
B. check-out

“Avísanos” en inglés, se dice:

2. _____
A. Let us know...
B. Would you like...?

“Amenities” significa:

3. _____
A. equipaje
B. comodidades

“Enjoy your stay!” significa:

4. _____
A. ¡Bienvenido a nuestro hotel!
B. ¡Disfrute su estadía!

B. Select the correct word or phrase to complete the dialogue. Selecciona la palabra o frase correcta para completar el diálogo (fíjate en el ejemplo).

Receptionist: Good afternoon, **welcome** / **stay** to Blue Ocean Hotel.

Guest: Good afternoon! I have a **check-out** / **reservation** under the name Thomas.

Receptionist: Great! May I see your ID or passport, please?

Guest: Sure, here you go.

Receptionist: Thank you. You've booked a **single / double** room for two nights, is that correct?

Guest: Yes, that's right.

Receptionist: Your room is on the fourth **room / floor**. Here's your keycard.

Guest: Thanks. What time is **lunch / breakfast**?

Receptionist: Breakfast is from 6:30 to 9:30 in the dining room.

Guest: Perfect!

Receptionist: Enjoy your **keycard / stay**, Mr. Thomas! Let us know if you need anything.

Guest: Ah, yes. One more thing. Do you have **amenities / luggage** storage? Our check-out is at 11 am but we plan to leave for the airport at 2 pm. Is it possible for you to hold our luggage for a few hours after we **check-in / check-out**?

Receptionist: Yes, in fact, we can hold your luggage for a few hours after you check out. It's a complimentary service for all of our guests.

Guest: That's wonderful. Thank you!